



FREQUENTLY ASKED QUESTIONS:

Concerning retroactive payments, dunning letters, and the ability to transfer, renew or surrender a lease.

FREQUENTLY ASKED QUESTION 1

Will the GNWT reimburse lessees who have always paid their lease rent and have their recreational lease rent accounts in good standing?

It is important to note that the Pause of Collections on Recreational-Type Leases does not mean the lease arrears amount is deleted or forgiven. The arrears are still a debt owed due to the GNWT. As such, there will not be retroactive payments to lease holders that have paid their lease rents.

FREQUENTLY ASKED QUESTION 2

I applied for a pause of collections on my recreational lease account that is in arrears but am continuing to receive letters regarding my recreational lease rent arrears amounts. Why am I continuing to receive these letters if my collections are paused?

The letter you are referring to is a dunning letter, and it is a letter that is automatically generated by the Department of Finance, Corporate Credit and Collections. Collections actions will be stopped if you have taken steps to pause collections on your account, and you have received confirmation from the Department of Environment and Climate Change that a pause has been put into effect. A dunning letter informs you of the status of your account, including amounts that may be owed to the GNWT. You will continue to receive dunning letters even if collections actions on your recreational lease rent account have been paused.

FREQUENTLY ASKED QUESTIONS

Concerning retroactive payments, dunning letters, and the ability to transfer, renew or surrender a lease.

I have taken steps to pause collections actions on my recreational lease rent account, and the Department of ECC has further confirmed to me that these collection actions have been paused. However, when I went to transfer the lease to another family member, I was told there was still an amount owing, and the lease could not be transferred. I understood that collections actions were paused and was surprised to hear of the amount owing. Why am I unable to transfer this lease?

FREQUENTLY ASKED QUESTION 3

A recreational type of lease cannot be assigned or transferred into the lease arrears are paid in full. A pause of collections does not delete or forgive the lease rent arrears owed to the GNWT. The debt arrears remain an amount owed to the GNWT. Similarly, a recreational lease cannot be renewed, until the arrears on the account are paid in full, and the account is once again in “good standing”.

I took steps to pause collections actions on my recreational lease, and these collections actions have now stopped. I have since decided to surrender my lease but have been told I cannot do this unless I pay the amount owed to the GNWT. Why am I unable to surrender my lease if collections actions are paused?

FREQUENTLY ASKED QUESTION 4

A recreational type of lease cannot be surrendered until the lease arrears are paid in full. A pause of collections does not delete or forgive the lease rent arrears owed to the GNWT. The debt arrears remain an amount owed to the GNWT. Similarly, a recreational lease cannot be renewed, until the arrears on the account are paid in full, and the account is once again in “good standing”.
