



FREQUENTLY ASKED QUESTIONS:

Driver and Vehicle Services During Wildfire Disruptions – Stolen/Lost Plates, Expired/Lost Licences, New Vehicle Registrations

What do I do if I lose my driver's licence while I am out of the territory due to wildfire evacuations?

Your licence will continue to be valid, and no enforcement action will be taken under NWT legislation as you arrange for replacement. If you are outside the NWT, we are informing other jurisdictions of the situation caused by the evacuation order and requesting they withhold enforcing their legislation until evacuees can return to the territory and arrange for a replacement.

Please contact the Registrar of Motor Vehicles at DVlicensing@gov.nt.ca for a letter you may keep with you which will notify local law enforcement of these temporary changes.

You can also access renewal services [online](#), or in-person at our Driver and Vehicle Services offices in Fort Simpson, Norman Wells or Inuvik. For any online transactions, we recommend keeping a paper or electronic copy of the renewal transaction if you can do so.

What happens if my Driver's Licence, Vehicle Registration, General Identification Card or other documents related to my vehicle expire while I am out of the territory due to wildfire evacuations?

All Driver's Licences, General Identification Cards and Vehicle Registrations that expire during the evacuation period will continue to be valid for 90 days. Expirations will be extended 90 days from the date of expiry shown on documents.



Do I need any paperwork to drive around with a licence that shows as expired?

No. However, we recommend keeping a paper or electronic copy of any replacement transaction you complete. This can assist local law enforcement in verifying the status of your licence.

It is strongly encouraged that you contact the Registrar at DVlicensing@gov.nt.ca, to receive a letter to keep with you that addresses temporary extensions related to wildfire evacuation orders.

My NWT licence plate is lost/has been stolen and I am out of the territory. What do I do?

Any lost or stolen licence plates should be reported to local law enforcement. Despite the plate being lost or stolen, your vehicle is still registered. Your registration will remain in effect until you can return to the NWT and arrange for a replacement plate at a Driver and Vehicle Services office.

Please contact the Registrar of Motor Vehicles, at DVlicensing@gov.nt.ca for a letter notifying local law enforcement of these temporary changes.

We are working with all jurisdictions to inform them of special measures taken during the evacuation order and requesting they set aside any enforcement actions until people return to the territory and replacement plates are arranged.

I purchased a vehicle while evacuated and I will not be able to bring it into the territory to register before my temporary registration expires. What should I do?

That depends on your situation:

- If you are trading in your current vehicle and using the same plate on your vehicle, the period to complete the transfer is 14 days.
 - If you are using an in-transit permit to drive from the point of purchase out-of-territory to your residence in the NWT, please have your dealership arrange for the permit or contact any local motor vehicle office in the area.
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